April 8, 2005

Information Technology Services
NCR Corporation
1611 S. Main Street
Dayton, Ohio 45479

To Whom It May Concern:

As the Vice President of Technology and Infrastructure for NCR Corporation, I have many talented people working for me and a few have stood out, that is why I'm writing this letter for Jason Israel who has been a member of NCR's IT Services since 1998 and has grown in experience and responsibility during his tenure at NCR. Jason started with NCR as a contractor as a workstation support person dealing with the user base at our El Segundo, CA site.

Jason was offered a full time position by NCR in San Diego to assist in the needs of a large IT team, where he continued in his capacity as workstation and server support maintaining a high customer satisfaction rating by the user community he supported. Jason was placed into the Server Support Team after a restructuring of the IT organization. In this assignment, he demonstrated his capability to handle many servers running Microsoft Windows products in an administration and domain management role.

Jason's current role as Sr. Network Engineer was a position he earned through his performance with troubleshooting problems, project planning and management and the successful implementations associated with ITS GNS (Global Network Support) organization.

He has assisted other teams in many cost saving, capacity and performance projects, including migration from a shared media 10 Megabit environment to managing Cisco 6000 based switches and was engaged in upgrading the San Diego, CA site with the newer Cisco 6500 series switches to support the PBX to VoIP migration at the San Diego, CA campus that was finished last year. He also has assisted in the migration away from individual printer solution to a more centralized Canon multifunctional printer solution for the San Diego, CA and El Segundo, CA sites.

He has worked directly with the Teradata (NCR's high end database solution) division. By providing them with a stable and powerful computer lab network, he has provided NCR's Teradata research and development staff detailed information to help diagnose and optimize the Teradata software and hardware that will be delivered to government entities and Fortune 500 companies around the world.

In closing, Jason Israel would be considered an asset to any organization, with his concern for the needs of the customer in combination with his abilities to adapt to changing environments and solve technology problems. I am recommending Jason based on his past and present performance.

Regards,

Donald H. Hopkins
Vice President
Technology & Infrastructure