



To Whom It May Concern:

I have worked with Jason Israel for the last 2 years although he has been a member of NCR's IT services since 1998 and has grown in experience and responsibility during his tenure at NCR. Jason started with NCR as a contractor in the as a workstation support person dealing with the user base at our El Segundo, CA site. Jason was moved to the San Diego, CA campus by NCR and brought on as a full time employee to assist in the needs of a very large IT team, where for a short time he continued in his capacity as workstation and server support maintaining a 100% customer satisfaction rating by the user community he supported. Jason was placed into the Server Support Team after a restructuring of the IT organization where he also had shown his capacity to handle many servers running Microsoft Windows products in an administration and domain management role.

Jason's current role as Sr. Network Engineer was a position he has fought for since joining NCR, and took the opportunity as soon as it was presented, and he has handled the different roles extremely well from troubleshooting problems to planning, managing and executing projects set out by the ITS GNS (Global Network Support) organization with outstanding results in finishing all projects on time and at or below budget estimates.

He has assisted other teams in many cost saving, capacity and performance projects, including migration from a shared media 10 Megabit environment to managing Cisco 6000 based switches and was engaged in upgrading the San Diego, CA site with the newer Cisco 6500 series switches to support the PBX to VoIP migration at the San Diego, CA campus that was finished last year. He also has assisted in the migration away from individual printer solution to a more centralized Canon printer solution for the San Diego, CA and El Segundo, CA sites.

He has worked directly with the Teradata (NCR's High end Database solution) division. By providing them with a stable and powerful computer lab network that has exceeded expectations and has provided NCR's Teradata research and development staff detailed information to help diagnose and optimize the Teradata software and hardware.

I know that Jason Israel would be an asset to your organization. Please feel free to contact me at the phone number below, should you require further information.

Regards, Lal

Lal Kerai
Global Network Services
It Services
NCR Ltd
206, Marylebone Rd
London.
United Kingdom
+44 20 7725 8555