



Date: Feb 25, 2005

To: Potential Hiring Manager and/or HR Department

From: Mark Isbell

Address: 1555 Archer Rd, San Marcos, CA, 92078

Phone Day (858) 485-3415 Home (760) 798-9089 Cell (760) 518-9764

E-Mail mark.isbell@ncr.com

Subject: Letter of Reference for Jason Israel

Potential Hiring Manager and/or HR Department,

I have worked with Jason Israel for 5 plus years at my present company. He has worked to support our team within the workstation support, server administration and networking positions he has held. Throughout this time Jason has provided consistent and timely support of the items we have requested. I have personally worked with Jason on several projects and know that he can be counted on to follow through on his commitments. He has provided insight and documentation on technical items that has made it easier for us to make decisions. He also has also been proactive in providing us with items to plan for future commitments within our infrastructure.

As an IT Manager of a development infrastructure support team, I can appreciate the technical qualities and customer service skills that Jason possesses and can bring to an organization. I would recommend him for a technical position within a networking or server administration role.

Please feel free to call me if you would like to discuss this.

Regards,

Mark Isbell