



July 21, 2008

Birch Communications  
4885 Riverside Drive  
Macon, Ga. 31220

To Whom It May Concern:

As the Director of Operations at Matrix Integration, I had many talented people working for me and a few have stood out, which is why I'm writing this letter for Jason Israel who has been a member of Matrix Integration for the past two years and has grown in experience and responsibility during his tenure at Matrix. Jason moved his family from California to Southern Indiana to work as a voice technician for Matrix and from his first arrival was hard working and dedicated to his craft.

Jason quickly became a member of the senior voice services team where his primary responsibility was to work directly with our engineering and sales teams to ensure on time delivery of product to our customers. His knowledge of telecommunications and data services combined to make him a valuable member of our VoIP installation and maintenance team.

Jason's current role as Sr. Communications Technician was a position he earned through his performance with troubleshooting problems, project planning and management and the successful implementations associated with major customer installations.

Jason's willingness to do whatever it took to make the customer satisfied and his ever growing data knowledge lead him to major engineering and technical roles in numerous VoIP, Cisco and HP switching/routing projects as well as numerous wireless networks. I always found him to be hard working and tirelessly dedicated to the customer's satisfaction.

In closing, Jason Israel would be considered an asset to any organization, with his concern for the needs of the customer in combination with his abilities to adapt to changing environments and solve technology problems. I would strongly recommend Jason based on his past and present performance.

Regards,

Joe Buck, NCE  
Director – Network Operations  
Birch Communications