



Date: 3/17/2008

Subject: Franklin Switch Change Out

Congratulations to everyone for this smooth transition. With all the idiosyncrasies involved my sincere appreciation to all of you for the good team work and excellent planning. We look forward to the transition to the new phone system. Bev

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From: Georgia Vaught
Sent: Monday, March 17, 2008 8:50 AM
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The Friday evening/Saturday morning switch change at Franklin went exceptionally well. As you know, Franklin downtime affects all branches. The casualties were one public PC at Franklin and an OPAC issue at White River. The OPACs did not come back on restart without intervention with the Sirsi server. The WRB OPAC still has issues this morning and the Franklin PC will need to be replaced.

The three building WAN upgrade went well due to a decision to not change the IP addressing scheme, to Jason Israel's (Matrix) excellent preparation with the configuration of the switches, his planning, and his coordination with the JCPL IT team.

Thanks to Paul and Mike for their after hours work and to the Branch managers who prepared a contingency plan in case things went awry and who kept up a dialog with their staff on the project.

Thanks,
Georgia