



Date: June 1st, 2008

Subject: Systems are ready to go for IBC-ESM Call Center project!!

All,

All systems are a go for the Call Center kick-off Monday June 2nd at 8:30am EST!!!

Great work everyone!! I specifically want to thank all of the hard work of K&J Communications, Dennis & Frank, and Discovery Consulting, Jason Goughnour, who have really made the telephony portion of this project happen!! Also, Jason Israel from Matrix Integration made the Elkhart campus happen!!

To the whole ESM Team – It has been a pleasure working with such a professional organization as yours!!

To the IBC Team – my gratitude for pulling off yet another successful project for the students at IBC!!

Please call my cell on Monday at anytime if there are issues that need addressed immediately.

Noel Lephart

Manager - Telecommunication Services

Indiana Business College

603 E. Washington St.

Suite 1000

Indianapolis, IN 46204

317.264.5656 - Main

317.217.6801 - Office

765.730.5640 - Cell

317.264.5726 - Fax

noel.lephart@ibcschools.edu <<mailto:noel.lephart@ibcschools.edu>>